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**From:** Corbett, Kate (DPH)  
**Sent:** Friday, September 23, 2011 1:54 PM  
**To:** 'FlexDept'  
**Cc:** Marinucci, Cecilia (DPH)  
**Subject:** RE: 2012 Online Enrollment - Not in Good Order

Ok, Thanks! I will re-enroll on 10/3

Kate Corbett  
Chemist II  
Drug Analysis Lab  
Dept of Public Health  
305 South St.  
Jamaica Plain, MA 02130  
phone (617) 983-6632  
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**From:** FlexDept [<mailto:FlexDept@benstrat.com>]  
**Sent:** Friday, September 23, 2011 1:30 PM  
**To:** Corbett, Kate (DPH)  
**Cc:** Marinucci, Cecilia (DPH)  
**Subject:** FW: 2012 Online Enrollment - Not in Good Order

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Dear Kate,

We are looking forward to the 2012 plan year and working with you. Unfortunately, the system was available today for testing and maintenance, not for re-enrollment. Our records indicate you submitted an enrollment for 2012 FSA. We cannot accept your enrollment until the Open Enrollment period has officially started. The Open Enrollment window starts October 3 and ends November 18.

Please respond back to this email to verify that you understand that you need to re-enroll during Open Enrollment. We don't want you to miss out on this benefit. We apologize for the inconvenience.

Sincerely,

**Benefit Strategies, LLC**  
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Manchester, NH 03101  
**Main Phone:** (603) 647-4666  
**Toll Free:** (888) 401-3539 | **Fax:** (603) 647-4668